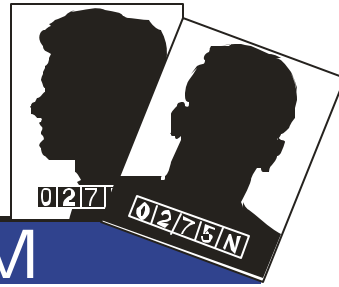


# Intelligence TRACKING



## SYSTEM

### TECH NOTE

Customers using the RO (Read Only) version of the Intelligence Tracking System may perform periodic updates to access new data. To update the RO version of the Intelligence Tracking System simply copy the \*.GAS files from your main gas folder to the gas folder on the computer with the RO version.

This process may be accomplished by burning a cd with the \*.GAS files from your main Intelligence Tracking System computer or by simply copying the files over a network to the computer with the RO version.

Example:

<u>Main Computer</u>			<u>RO Version Computer</u>
Gas1.Gas	→	→	Gas1.Gas
Gas2.Gas	→	→	Gas2.Gas
Gas3.Gas	→	→	Gas3.Gas
.	→	→	.
.	→	→	.
.	→	→	.
.	→	→	.
.	→	→	.
Gas36.Gas	→	→	Gas36.Gas
Gas37.Gas	→	→	Gas37.Gas

Technical support is always available by calling the ITS support team at (815)423-2073 or 1(800)276-3156. Customers having a current support agreement receives this type of support at no charge, other customers not holding an active support agreement may obtain support by paying a technical support incident fee of \$110.00.

#### Velocita Technology

609 Beattie Street Elwood, IL 60421 Local: (815)423-2073 Fax: (815)423-5242  
National: 1(800)276-3156

[www.intelligencetrackingsystem.com](http://www.intelligencetrackingsystem.com) [www.velocitatechnology.com](http://www.velocitatechnology.com)